HP Total Care In-Warranty Repair Options

HP gives you choices! Convenient repair options you can choose from include online ordering of parts and supplies, return to HP with prepaid shipping each way and same-day repair.

	Express Parts	Return to HP	HP Retail Repair	HP Retail Express Repair*
HP Pavilion desktop PCs 1-year parts and labor including:	•	•	•	•
HP Pavilion notebook PCs 1-year parts and labor including:	•	•	0	
Compaq Presario desktop PCs 1-year parts and labor including:	•	•	•	•
Compaq Presario notebook PCs 1-year parts and labor including:	•	•	0	
HP Photosmart digital cameras 1-year parts and labor including:		•	0	
HP Officejet, HP PSC and HP PSC Photosmart all-in-one printer, fax, scanner, copiers; HP Photosmart digital copiers; HP fax machines; and HP Scanjet scanners 1-year parts and labor including:		•	0	
HP Photosmart photo printers 1-year parts and labor including:		•	0	
HP Deskjet printers 1-year parts and labor including:		•	0	
HP projectors 1-year parts and labor including:		•	0	
HP DVD writers 1-year parts and labor including:		•	0	
HP digital media receivers 1-year parts and labor including:		•	0	

O Retailer will facilitate repair services.

* Limited to participating retailer locations.

Warranty period may vary based on the model of the HP or Compaq product purchased. Repair turnaround times may be affected by parts or other service provider availability circumstances. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. © 2004 Hewlett-Packard Development Company, L.P.

