



# HP SmartFriend Consultative Service

Total Care

PC software coverage list

**With HP SmartFriend, you get fast, friendly answers to your PC software questions. We're ready to help you do what you want to do with these PC software programs.**

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## Operating System

Windows® 7 Home Premium  
Windows® 7 Professional  
Windows® 7 Enterprise and Windows® 7 Ultimate Vista  
Windows® Vista Starter Edition  
Windows® Vista Home Basic  
Windows® Vista Home Premium  
Windows® Vista Professional  
Windows® Vista Enterprise and Windows® 7 Ultimate XP  
Windows® XP Starter Edition  
Windows® XP Home Edition  
Windows® XP Professional  
Windows® XP Media Center Edition

## Document Readers

Adobe Reader

## Productivity Software

Open Office.org 2.4.3  
Microsoft® Works 6, 7, 8, 9  
Microsoft® Office  
Microsoft® Word  
Microsoft® Excel  
Corel WordPerfect®  
Microsoft® Frontpage  
Microsoft® Powerpoint  
Microsoft® Access  
Microsoft® Publisher  
Microsoft® Microsoft Office Live  
Microsoft® Money  
Microsoft® Visio

Microsoft® Office Contact Manager  
Microsoft® Windows Live Essentials  
Microsoft® Outlook and Outlook Express  
Microsoft® Windows® Mail and Live Mail

## Finance and Accounting Software

Intuit® Quick Books® 2007, 2008, 2009  
Intuit® Quicken® 2007, 2008, 2009

## Conferencing Solution

Microsoft® Live Meeting

## Photography Software

Adobe® Photoshop® CS3, CS4, CS5  
Corel Painter Essentials 4  
Adobe® Photoshop® Elements 5, 6, 7, 8

## ISP Software/Browser/E-mail Software

AOL 9.0 VR and AOL 9.5  
Microsoft® Internet Explorer  
Mozilla Firefox Windows version  
Apple Safari  
Opera  
Google Chrome  
Microsoft® Outlook Express  
Microsoft® Outlook 2000, 2003, 2007  
Incredimail  
Thunderbird 3  
Windows® Mail  
Windows® Live Mail

**Instant Messenger Software**

AIM  
GTALK  
Windows® Live Messenger  
Yahoo Messenger  
Skype  
Microsoft® Office Communicator

**Audio and Video Software**

iTunes 9  
QuickTime 7  
Microsoft® Windows® Media Player  
Microsoft® Windows® Movie Maker  
RealPlayer SP  
VLC Player  
Media Player Classic  
HP QuickPlay/DVD Play  
PowerDVD 9  
Muvee Reveal  
Roxio PhotoShow  
VLC Player  
Ulead Photo Impact

**Digital Media Software**

CyberLink DVD Suite  
muvee Reveal  
Windows® Movie Maker  
Adobe Premier Elements 7.0 +  
Photoshop Elements 7.0  
Adobe Premier Elements 8.0 +  
Photoshop Elements 8.0  
Ulead Photo Impact  
Roxio My DVD Premier 9  
Roxio PhotoShow  
Roxio Creator  
RecordNow!™ 9 with Sonic Express  
Labeler  
RecordNow!™ 4.5 to 9  
Roxio Easy CD Creator® 5  
InterVideo WinDVD Creator  
InterVideo WinDVD Player  
Roxio Digital Media Studio Deluxe Suite 7

**Photography Software**

Corel Paint Shop Pro  
KODAK EASYSHARE Software  
Picasa

Microsoft® Picture It!® Premium 10  
Corel Snapfire  
Roxio Photo Suite  
Adobe Photoshop Elements 7.0  
Adobe Photoshop Elements 8.0  
Britannica Ultimate Reference Suite  
Britannica Children's Learning Suite  
Britannica Desktop Encyclopedia  
Britannica Visual Dictionary  
Corel Paint Shop Pro  
Corel Snapfire  
HP MediaSmart Software Suite  
HP Photo Gallery  
HP Photosmart Essential and Premier  
HP QuickPlay/DVDPlay  
HP Solution Centre  
Image Zone and Image Zone Express

**Security Software**

Arc Soft Media Converter  
McAfee® Antivirus and Intrusion  
Prevention software  
Symantec—Norton AntiVirus, Anti-  
Spyware, Endpoint Security,  
Backup  
Malwarebytes  
Avast  
Panda Security  
Ad-Aware Internet Security  
StompSoft Data Security Suite 2005  
SmitFraudFix  
Trojan Remover  
SUPERAntiSpyware  
Trend Micro HijackThis  
Spybot-S&D  
Windows® Defender  
Kaspersky® Internet Security  
AVG Antivirus and Security  
ZoneAlarm® Security Suite  
Microsoft® Windows® Backup and Restore  
Microsoft® Windows® Defender  
Microsoft® Windows® Easy Transfer

**Learning Software**

Britannica Ultimate Reference Suite  
Britannica Children's Learning Suite  
Britannica Visual Dictionary  
Britannica Desktop Encyclopedia

Backup Media/Data Transfer  
Roxio Back on Track  
Arc Soft Media Converter 3.0  
Windows® Backup and Restore Center  
Intellimover  
Windows® Easy Transfer  
**Miscellaneous**  
WeatherBug®  
Windows® Live Essentials  
HP MediaSmart Software Suite  
WildTangent™ Game Channel  
PDA phones  
PC-Doctor®  
Mobile phones  
Keyboard and mouse  
Data migration

**Media Card Support**

CompactFlash 1 and 2  
Smart Media  
Memory Stick  
Memory Stick Pro  
MultiMediaCard  
xD-Picture Card M and H  
SD Card  
SDHC  
MicroDrive  
MS Duo  
MS PRO Duo  
miniSD  
RS MMC

For more information, visit [hp.com/go/smartfriend](http://hp.com/go/smartfriend).

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Additional software titles will be added as they become available.

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