Important Safety Information
HP Photosmart R707 Digital Camera Firmware Update

June 6, 2006

Program Highlights:

- This program addresses a safety issue that occurs when the camera is connected to the AC power adapter or HP R-series docking station and when a single use, non-rechargeable battery, such as a Duracell CP-1, is installed in the camera. In this case the camera will attempt to charge the non-rechargeable battery which may cause overheating and possibly fire. HP is aware of only a single incident.
- The issue does not occur when using the HP supplied R07 Li Ion rechargeable battery, however all consumers are strongly encouraged to update their camera to prevent future issues if any non-rechargeable battery is used.

Dear Valued HP Customer,

{In cooperation with the U.S. Consumer Product Safety Commission}, On June 6, 2006, HP announced a worldwide voluntary firmware update program for HP Photosmart R707 digital cameras.

HP customers who own an R707 digital camera should update the firmware in the camera either by downloading it from the web, or by calling HP Customer Care and Support at the number listed below to request a firmware update by mail. We are taking this action as part of our continued commitment to provide the highest quality of service and safety to our digital camera customers.

Note: HP considers the defect to pose a potential safety hazard.
Visit the HP Photosmart R707 digital camera web site at http://www.hp.com/go/r707safetyupdate for additional information. If you do not have access to the HP Photosmart R707 digital camera web site, you may contact the appropriate in-country phone number listed below.

USA and Canada: tool free 1-866-304-7117, from 6AM to 6PM MST, Monday through Friday