



HP SmartFriend Consultative Service

PC software coverage list



With HP SmartFriend, you get fast, friendly answers to your PC software questions. We're ready to help you do what you want to do with these PC software programs at the levels specified.

Productivity and Performance SW

Adobe Acrobat® Reader®
Intuit® Quick Books®
Intuit® Quicken®
Microsoft® Small Business Accounting
Microsoft® Access Database
Microsoft® Excel Spreadsheet
Microsoft® Frontpage
Microsoft® Internet Explorer
Microsoft® Live Meeting
Microsoft® Microsoft Office Live
Microsoft® Money
Microsoft® Office
Microsoft® Office Contact Manager
Microsoft® Powerpoint
Microsoft® Project
Microsoft® Publisher
Microsoft® Visio
Microsoft® Windows® Live Essentials
Microsoft® Word
Microsoft® Works
ScanSoft PaperPort®
WordPerfect®

Photography & Entertainment

Adaptec Easy CD Creator
Adobe® Photoshop®
Adobe® Photoshop® Elements
Ahead® Nero 7.5.9A
Britannica Ultimate Reference Suite
Britannica Children's Learning Suite
Britannica Desktop Encyclopedia
Britannica Visual Dictionary
Corel Paint Shop Pro

Corel Snapfire
HP MediaSmart Software Suite
HP Photo Gallery
HP Photosmart Essential & Premier
HP QuickPlay/DVDPlay
HP RecordNow
HP Solution Centre
Image Zone & Image Zone Express
Intervideo® WinDVD v7
iTunes w/QuickTime
Kodak EasyShare
Media Player Classic
Microsoft® Picture It
Microsoft® Windows® Media Player
Microsoft® Windows® Movie Maker
Muvee Reveal
My DVD 8 Premier
Omni Page
Pict Bridge
PowerDVD 9
ReadIris
RealPlayer®
RealOne Player
RecordNow!™ 9 w/Sonic Express Labeler
RecordNow!™ v4.5 to v9
Roxio Digital Media Studio Deluxe Suite v7
Roxio Easy CD Creator®
Roxio PhotoShow®
Sonic® RecordNow Plus 7.3 and above
VLC Player
Ulead Photo Impact
WinDVD Player
WinDVD Creator
WinDVD SE v4.0 (with optional v5.1 upgrade)

Internet and Communication SW

AIM
AOL
Apple Safari
Google Chrome
GTALK
Incredimail
Microsoff® Communicator
Microsoff® Outlook & Outlook Express
Microsoff® Windows® Mail and Live Mail
Microsoff® Windows® Live Messenger
Mozilla Firefox
Opera
Skype
Thunderbird 3
Yahoo Messenger

Security and Data Management SW

Ad Aware Internet Security SW
Arc Soft Media Converter
Avast
AVG Antivirus and Security SW
CyberLink DVD Suite
Intellimover
Kaspersky® Internet Security
Malwarebytes
McAfee® Antivirus
Microsoff® Windows® Backup and Restore
Microsoff® Windows® Defender
Microsoff® Windows® Easy Transfer
Microsoff® Windows® Basic File Backup and Restore
Norton AntiVirus™
Norton AntiVirus Internet Security™
Norton Ghost for Windows®
Panda Security
PC-Doctor®
Roxio Back on Track
StompSoft Data Security Suite
SmitFraudFix
Spybot—S&D
SUPERAntiSpyware
Trend Micro HijackThis
Trojan Remover
ZoneAlarm®

With HP SmartFriend you have a certified HP Total Care expert at your fingertips, any time, day or night. Additional software titles will be included as they become available.

